

PETER CIZDZIEL CCM, CCE, PGA, CAM

PROFESSIONAL PORTFOLIO



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peter-cizdziel

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ABOUT ME

Peter Cizdziel is a hospitality professional with extensive experience in successfully managing and enhancing private country club, golf club, and city club operations. His track record of success directing food and beverage revenues of more than \$4M annually demonstrates his ability to strategically oversee and grow this crucial aspect of the business. In the dynamic landscape of the private club hospitality industry, Peter is also well versed in strategic planning and program development which he insists plays a pivotal role in fostering membership growth, participation, and retention. He's known for creating an array of diverse and engaging events, essential to the multi-faceted needs of the members. By curating enticing dining events Peter creates a culinary journey that tantalizes the taste buds and transforms meals into memorable experiences.

Peter strongly feels the inclusion of captivating family events brings generations together, reinforcing the sense of community and belonging that underpins successful private club experiences. At current and past clubs, Peter thoughtfully designed children's events offering opportunities for learning, play, and social interaction. Through his meticulous planning, innovative concepts, and impeccable execution, Peter's programs not only enhance membership value but also create lasting connections that ensure continued participation and loyalty.

With a proven record of cultivating high-performance teams, Peter possesses exceptional skills in team building that are proven effective and inspiring. His ability to identify and leverage individual strengths within a team environment has consistently resulted in improved collaboration, increased morale, and enhanced productivity. Through strategic leadership, open communication, and fostering a culture of mutual respect, Peter has successfully nurtured cohesive and motivated teams. His adeptness at aligning team goals with organizational objectives ensures that each member is empowered to contribute their best work. With a track record of turning diverse groups into cohesive units, Peter is well-suited to elevate team dynamics and foster a collaborative and motivated workforce.

Peter's leadership skills are evident as dictated by his history of effectively managing all aspects of golf and private club operations, cross-functional teams, implementing operational improvements, and exceeding financial targets. Furthermore, his experience in golf course construction and clubhouse project management, in addition to his expertise in hospitality, as well as his knack for innovation, make him a leader in the club management industry.

Peter is a devoted family man who loves spending time with his wife Gayla, enjoys golf, ice hockey and travel. Peter is involved in his professional organizations the PGA of America, Club

ABOUT ME

Management Association of America, and the Culinary Federation of America. Peter currently holds a board of director's seat with the Pelican Chapter of the CMAA.

Peter has coached ice hockey for years up to and including at the collegiate level. Successfully leading people whether it be at a Platinum Private Club or Collegiate Hockey Team would not be possible without his organization, communication and outstanding team building skills.





Gayla and Peter



Collegiate Hockey Coach



Teamwork Exercise



18th Hole - Wildcat Run



The Standard Club

March 2019

To Whom It May Concern:

This letter is to serve as a professional recommendation for Peter Cizdziel. Peter served as the General Manager and Chief Operating Officer of the Standard Club in John's Creek, Georgia from January 2018 thru June 2019. During his tenure Peter performed his duties in an exemplary manner.

Peter's leadership and team building skills solidified the Club's professional staff in becoming and remaining focused on overall membership satisfaction. Peter improved the staff's overall service delivery through consistent training resulting in his signature "Celebrity Service" being appreciated by the membership. His creative staff motivational programs created a cohesive team management approach which lowered the Club's turnover rate and in turn enhanced the "membership experience".

The numerous creative social programming that Peter initiated in the Golf, Food & Beverage, and Athletic departments expanded and enhanced the membership's options and amenities at their Club. Peter's leadership and communication skills, attention to detail, business acumen and overall expertise in the Club and Hospitality industry has left the Standard Club a better place - for his time here.

As a result of the membership desire to benefit from a Management Company's network of reciprocal club's and members, the Standard Club has entered into a Corporate Management agreement which was not in keeping with Peter's career path.

As the President of the Standard Club, and having worked closely with Peter during his tenure, I strongly recommend him as a General Manager and Chief Operating Officer of any Golf, Country Club or "high end" Hospitality Operation.

Most Sincerely,

Mark a. Elgent

Dr. Mark Elgart President, The Standard Club

CELEBRITY SERVICE

Peter's ability to make all members feel special, akin to his interactions with high profile individuals like the President of the United States of America, the Vice-President of the United States of America, Senators, Congressman, and Military Generals, lies in his personal attention, excellent service, and effective communication. He creates within his clubs an inclusive environment, ensuring each member feels valued to and catered to. This involves understanding the individual preferences, recognizing milestones, and maintaining a welcoming atmosphere. By offering a sense of exclusivity and personalized "Celebrity Service" for all members, Peter enhances the overall club experience mirroring the attention given to esteemed guests.



Peter and President Barack Obama



Peter and Professional Golfer Gary Player



Island Country Club



City Club at River Ranch

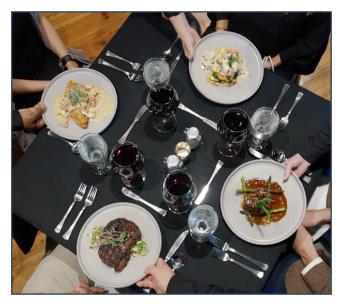
CELEBRITY SERVICE





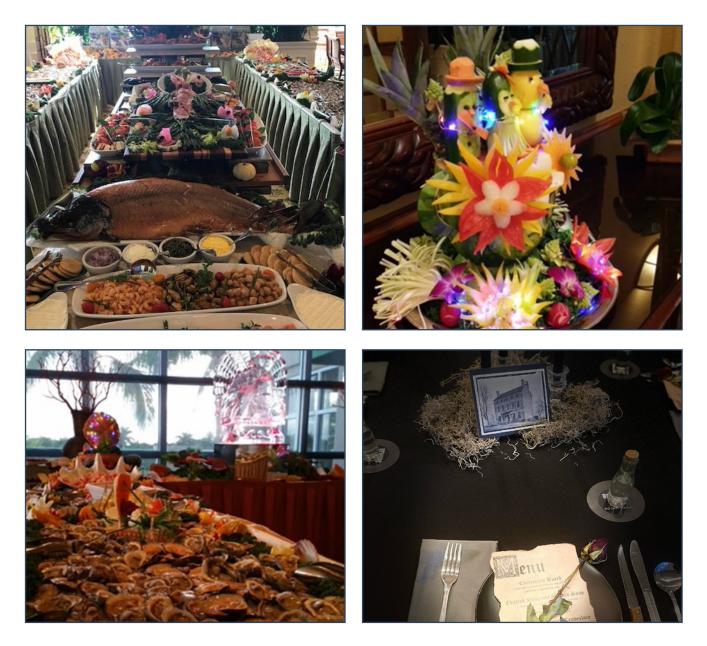
Commander's Service at a Member Event

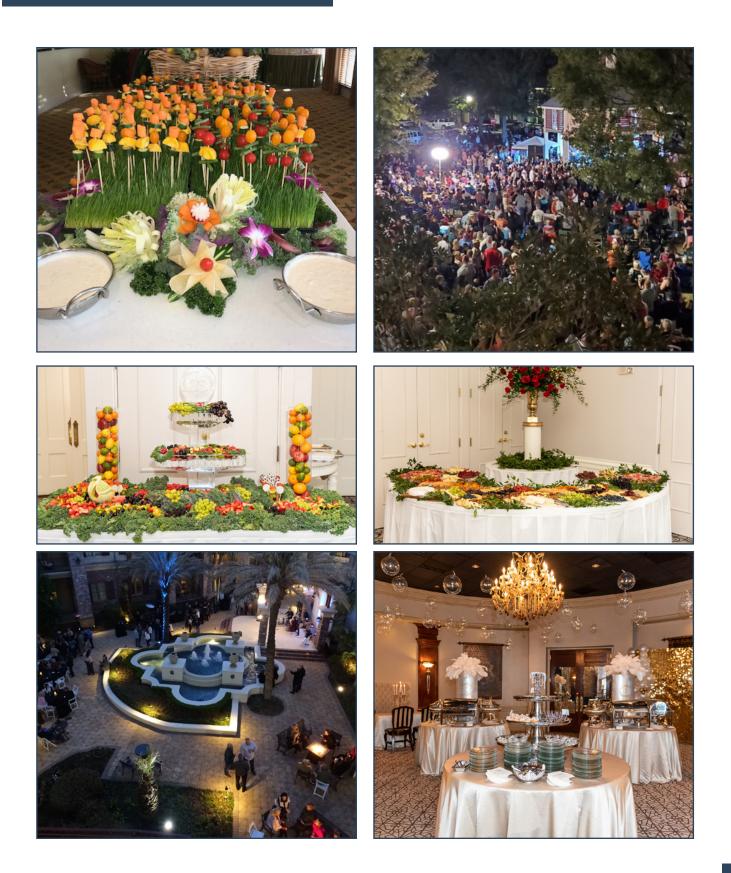
Tableside Dessert



Commander's Service in Dining Room

Peter has played pivotal roles in orchestrating many world-class member events by overseeing the planning, coordinating with the staff, and ensuring exceptional service. His responsibilities have included crafting event concepts, managed logistics, and maintaining extremely high standards to create memorable experiences for club members. Effective communication, attention to detail, and a keen understanding of member preferences have contributed to the successes of these events under his leadership.











during Rhythms on the River

337.216.6507

M E M B E R F E E D B A C K

Member Insight Executive Summary





M E M B E R F E E D B A C K

Social amenities are awesome! Fitness classes are fun and energetic! Events are tremendous! The culture of City Club are the employees, of course! Fitness Center
great equipment good availability Fitness Center
Great facility - both dining and health club. Great food! Professional and pleasant staff! Grill and Bar
Grill and Bar
Food, drinks, atmosphere, friendly servers

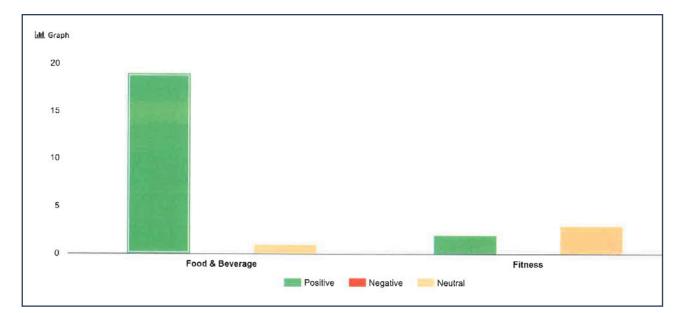
Grill and Bar	
Craig D Little	Great food and staff. All my friends from New Orleans that visit love the food and ambiance. Grill and Bar
Vicki Milam 10	The friendly staff. The service and food were amazing!!!! Grill and Bar
ennis Proshop	
May S Thomassee 10	Pros are very nice and accommodating to all of us Tennis Proshop

Grill and Bar								
Kathy Jones 10	The food is great, the buffets are excellent, but most importantly, the staff make you feel like you're the most important guests there as soon as you walk through the door. Grill and Bar							
Joyce Linde 10	Great service, atmosphere snd delightful dinner!!! Grill and Bar							
Tennis Proshop								
John R Leonards	Tennis Proshop							

rill and Bar	
Dennis B Guaglianone 10	We enjoyed the bourbon pairing event and it was more than expected. The chef came out to go over and explain the evenings meal and the GM prepared us for the bourbon pairing with a through review of the Rabbit Hole distillery history. The staff was so friendly checking on the tables insuring everyone's evening was enjoyable. As a bonus, we also were able to share the night with fellow members/friends. Grill and Bar
Charlette Banks 10	Love the service, atmosphere and food! Grill and Bar
John D David	Enjoy the special events, weekly dinner specials (especially fried chicken and pasta), table/buffet for Rythems and friendly staff. Grill and Bar
verspa	
Charlotte Guinn	Riverspa -

tness Center	
Loretta LeDoux 10	The staff, the facility, the members, everything. It's the best club I have ever belonged to. Fitness Center
Crystall Ste. Marie 10	Fitness Center
Teresa Ducote Luke 10	Fitness Center
arill and Bar	
Zach M Bennett	Great customer service!
10	Grill and Bar
Cheryl Ann Jackson 10	Feels like having dinner with family. Grill and Bar

M E M B E R F E E D B A C K



Name	Score	Tag Groups	Comment
Bernard Thibeaux	9	Food & Beverage	Good service, good food, great atmosphere
Reggie A Welty	10	Food & Beverage	Good service and good food
Lesley B Malinowski	10	Food & Beverage	Very courteous staff, wonderful service, top-notch beverages, and delicious food!
Brandon P Tilley	10	Food & Beverage	Excellent food and service
Robert J Young	10	Food & Beverage	Great food great service great atmosphere
Matthew B Mitchell	10	Food & Beverage	Great service and good food!!
Gabel Camardelle	10	Food & Beverage	Great food. Excellent service
Vernon Moret	10	Food & Beverage	Great facility - both dining and health club. Great food I Professional and pleasant staff!
Lori Heaphy	10	Food & Beverage	Food, drinks, atmosphere, friendly servers
ANONYMISED ANONYMISED	10	Food & Beverage	Great food and service. Bar is excellent
Louis T D'Elia	10	Food & Beverage	Excellent food and service.
J. Eric Miller	10	Food & Beverage	Excellent service and the best bartenders in Lafayette.
Robert Olsonoski	9	Food & Beverage	Food was very good and the staff was super friendly
Genell West	9	Food & Beverage	Delicious chocolate martinis and excellent service.

PERFORMANCE EVALUATION

General Manager/Chief Operations Officer Performance Evaluation 2018 The Standard Club

Name: Peter Cizdziel

Review Period: 1/15/18-12/31/18

1	Service Excellence	Does Not Meet Expectations	Approaches Expectations	Meets Expectations	Exceeds Expectations
1A	Assure staff provides a level of service in keeping with private club standards as determined by the Board of Governors. Treat all members and guests in a fashion commensurate with Private Club industry.			X	
18	Assures annual member survey "satisfaction rating with the staff" remains at or above 80%.			Х	
1C	Assure annual member survey "overall satisfaction with the club" remains at or above 80%.			х	
1D	Any issues or concerns with members are to be handled in a timely manner. Items that are necessary for Board approval or consideration are to be presented to the Board in the next scheduled meeting.				X
1E	New and innovative services and programs are to be incorporated into operations annually. Work closely with staff, committees and board to adjust programming in all departments assuring members experience new and interesting events coupled with traditional long-standing programs.				x
1F	Golf, F&B, Catering and Tennis programs conducted in a professional, friendly and member focused manner always.			Х	
Cor	nments:		1		
leve was	Improved level of service delivered in all departments through a consistent tra- els of training in the Food & Beverage server department encouraging continues not delivering service level standards in keeping with goals. Led the staff throu- rarding those who delivered the desired service standards.	d growth and k	nowledge of th	e staff. Replace	d staff that

1b. Member Satisfaction Survey with the Staff was not conducted however the season was overwhelmingly positive and full of compliments from members about the staff. New key staff members onboarded have added to the positive member experience – Executive Chef, Sous Chef, Assistant Golf Pro, Servers, Bartender, F&B Director, & Membership Director.

1c. Membership overall satisfaction survey was conducted twice with a rating of 80.4% ten 84.9%.

3	Leadership and Teamwork	Does Not Meet Expectations	Approaches Expectations	Meets Expectations	Exceeds Expectations
3A	Positive, professional and friendly interaction with staff is critical. Providing staff, committees and the Board with assistance as required.				Х
3B	Consistently provide a positive example of professionalism for the entire staff to follow.				Х
3C	Develop effective programs for recruitment, training, mentoring and retention of key staff recognizing the highly seasoned nature of the Standard Club.			X	
3D	Support entire staff with the tools necessary to complete their tasks.			Х	
ЗE	Foster an atmosphere of respect, professionalism and teamwork throughout the organization.				X
ЗF	Assure systems and training are in place to assure the Standard Club remains a harassment free workplace.			Х	
3G	Create and conduct staff appreciation programs. Assure all staff members are treated in a professional way consistent with the current "employee handbook".				X
ЗH	Build Board trust and cooperation through effective and honest communication with members, board members, staff, and committees.			Х	

Comments:

3A. Created a work environment of cooperation, teamwork and enjoying one's work. Transformed a negative workplace in many departments to one of member focus and enjoyment. Consistently speaking to staff about how to make their job better and member services better.

38. CONSISTENTLY, "walk the walk" of positive and cheerful service delivery. Never allow negativity in the workplace and do not condone or retain any staff with a poor attitude. Created club mantra, "Smile, Greet, Serve and Thank", and credo, "Providing Celebrity Service". Re-emphasized with staff daily.
3C. Implemented new advertising sources for staff recruitment, motivated leadership to secure future staff from community involvement, added server level pay program and reinstituted staff lunch program.

3D. Provides open door policy with staff encouraging them to discuss their needs in the workplace. Provide the staff all the affordable tools required. 3E. Work diligently at building a cohesive and successful team. Cooperation and teamwork expected, required and rewarded in the workplace. Reinforced

on a consistent basis and through the Quarterly "Team Player Awards". 3F. Harassment free work-zone exists and communicated to the team at the Quarterly Staff Meeting as well as the "New Staff Orientation". No incidents of

workplace harassment during the rating period. 3G. Successful Staff Appreciation Programs Created and Implemented;

- On the Spot – Gift Card Program for those going above and beyond the expected level of service delivery.

PERFORMANCE EVALUATION

 Provide the Board New and innovatine Biochard State Service Servi	novative programming was evident throughout the rating perio eakfast, lunch, dinner and bar menus introduced quarterly repl d from no club dinners (in January) to six dinners weekly and ev Introduced successful "Prime Rib Night" and "Family Night" dir ervice to tables, improved coffee quality and offerings. complimentary coffee / snack station at locker rooms Start" Sunday buffet added. Brunch" added (suspended to only major holidays) vice snack bar "opened" with rave reviews. vice Improved: Professional full-time bartender added Draft Beer added (craft beer selections) Bar Specials – Craft cocktails added. Full service bar selection menus expanded and created. ember social events added: Bourbon Cigar Dinner, "Marvin Gok Mystery Dinner (December). giving "take out" dinners. d long standing events: Lobster Night, Fourth of July, Memoria e golf bag service added at busy times urked facing out for member convenience. ers pre-poured. e tee amenities enhanced. o presence in golf shop and on golf course increased. all program added. Fitness Director and programming at no cost to the club.	d: A few of the acing menus th rentually back t iners on weeke dstein Piano Nij I Day, Fall Festi	m are as follow at were in place o 7PM nightly a nds. ght", Spring Lob val, Thanksgivir	e for several ye and 8PM on we oster Night, Win	ars. eekends.
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business. Frequen keeping them app Regular and consis Interaction & discu- business by conver- Hold regular staff internal communic Assure club's web: accurate. Hold, as necessary engaged in club bu- pomments: Membership comm mmunications to mer	inication	Does Not Meet	Approaches Expectations	Meets Expectations	Exceeds Expectations
Interaction & discubusiness by conver- Hold regular staff internal communic Assure club's web: accurate. Hold, as necessary engaged in club bu pomments: Membership comm mmunications to mer	communication with Membership and Board on all matters of club equent communication with President and appropriate board member: m apprised of necessary club events & news.	Expectations		х	
business by conve- Hold regular staff internal communic Assure club's web: accurate. Hold, as necessary engaged in club bu pomments: Membership comm munications to mer	consistent email correspondences with the membership.				X
internal communic Assure club's web: accurate. Hold, as necessary engaged in club bu pomments: . Membership comm munications to mer	& discussions with membership throughout the course of weekly conversing at club events and daily club activities.			х	
Hold, as necessary engaged in club bu mments: . Membership comm mmunications to mer	r staff meetings with key members of management staff assuring mmunication flow is consistent.				X
engaged in club bi omments: . Membership comm mmunications to mer	's website and social media campaigns remain current, fresh and			х	
. Membership comm mmunications to mer	cessary "Town Hall Meetings" keeping membership informed and club business.			Х	
mmunications to mer					
	communication improved through "Experience" email, texting, staff con	nmunications, an	d full-size posters	throughout club	and staff
	to membership. Periodic Board email updates as necessary.				
. Frequent and consis	email done twice monthly in addition to GM/COU updates as necessary	ember events tal			
	email done twice monthly in addition to GM/COO updates as necessary consistent communication with membership at the club about future m				
	consistent communication with membership at the club about future m rtment heads staff meetings (Wed. 8:30AM) assure information flow is c	ved marketing se	arch engine reach	through vehoor	Reach Local .
	consistent communication with membership at the club about future m				
_	consistent communication with membership at the club about future m rtment heads staff meetings (Wed. 8:30AM) assure information flow is c bsite presence and updates, added Facebook postings and usage, impro-				
250	consistent communication with membership at the club about future m rtment heads staff meetings (Wed. 8:30AM) assure information flow is c bsite presence and updates, added Facebook postings and usage, impro-				
- 2 03	I consistent communication with membership at the club about future m rtment heads staff meetings (Wed. 8:30AM) assure information flow is o bsite presence and updates, added Facebook postings and usage, impro- clicipated as needed in membership 'town hall 'meeting.	- /	110		
Manager/CC	consistent communication with membership at the club about future m rtment heads staff meetings (Wed. 8:30AM) assure information flow is c bsite presence and updates, added Facebook postings and usage, impro-	31	1/19		

MAJOR CAPITAL PROJECTS

Peter has played a crucial role in ensuring the successful completion of many capital projects by overseeing the planning, execution, and coordination of all aspects. His involvement includes collaborating with architects, contractors, committee members and board of directors, while maintaining a timeline for project milestones. His leadership involves addressing challenges, ensuring quality standards, and keeping members informed. Effective communication and strategic decision-making are Peter's key elements in achieving the goals of major capital projects under his management.

Capital Projects successfully competed:

- Island Country Club golf course renovation \$6.4M
- Fort Belvoir Golf Club maintenance facility construction \$1.6M
- Wildcat Run Golf & Country Club green reconstruction \$775,000
- City Club at River Ranch Carriage House Hotel Renovations \$525,000
- The Arlington Club Fitness Center construction \$310,000
- The Standard Club Locker Room renovations \$205,000
- The City Club at River Ranch Fitness / Plates Center renovations \$155,000





MAJOR CAPITAL PROJECTS













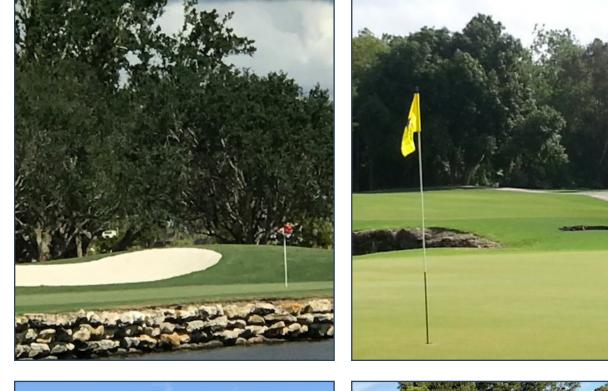
GOLF & AGRONOMY

Peter, in his role as GM/COO has significantly contributed to successful golf course agronomy programs by overseeing its planning, implementation, and ongoing management. He works closely with the greens and grounds committee, superintendent, and agronomy team to ensure optimal course conditions. This involves budgeting for turf maintenance equipment and resources, as well as implementing sustainable and environmentally friendly practices. Peter's role includes fostering communication between the agronomy team and club members, ensuring the course meets the highest standards, and adapting strategies for long term course health and sustainability.

Peter, a PGA Golf Professional, began his professional career in the private club golf shops, therefore he is assured the golf shop operations, at all his clubs, are second to none. Staying abreast of the changing technologies in conjunction with an ever-present staff mindset of impeccable service is the driving force of the golf programs at all his clubs. Peter's consistent communication with the golf staff and golf committee ensures the club members' expectations are consistently surpassed by the programming and service delivered by the professional golf team.



GOLF & AGRONOMY







Peter plays a pivotal role in delivering world-class member dining experiences by overseeing various aspects of the dining programs. This includes collaborating with chefs, ensuring high quality culinary offerings, developing unique and appealing menus, and maintaining exceptional service standards. Peter always creates a welcoming atmosphere, manages budgets, and adapts menus to meet the members' preferences. Peter's forte is focusing on staff training, implementing innovative dining concepts, and gathering feedback to continually enhance the overall dining experience for members.



























DINNER MENU

STARTERS

 $\label{eq:that chill shrind} Flash Fried Gulf Shrimp with a Sweet Thai Chill Sauce served over Sauteed Purple Cabbage | 16$

RED BEET HUMMUS (GF) Roasted Golden Red Beets, Chickpeas, Tahini, Mediterranean Spices, Julienne Cucumber Slices | 16 (Pita Upon Request)

CRAWFISH SPINACH DIP Creamed Spinach tossed with Louisiana Crawfish and crispy Tortillas | 18

CRAB CAKES Pan-Seared Jumbo Lump Crab Cake with Red Remoulade | 20

KOREAN BEEF SKEWERS (GF) Chargrilled Skewered Tenderloin Tips, Ginger, Soy, Onion, Garlic, Rice Wine Vinegar, basted with Korean BBQ Sauce | 21

AHI TUNA TARTARE (GF) Marinated Fresh Ahi Tuna, Avocado Stack, Toasted Sesame, Creamy Thai Sauce | 23

GREENS

CLASSIC CAESAR SALAD (GF) | 12

RIVER RANCH WEDGE (GF) Iceberg Wedge, Applewood Bacon, Red Onion, Tomato, Farmer's Egg, Blue Cheese Crumbles, Maytag Blue Dressing | 12,5

CITY CLUB COBB SALAD (GF) Mixed Greens layered with Tomato, Applewood Bacon, Farmers Egg, Avocado, Grilled Chicken, Crumbled Blue Cheese, choice of dressing | 17.5

> ORCHARD SALAD (GF) Blackened Jumbo Shrimp, Sliced Apples, Spring Mix, Granola Clusters, Manchego, Apple Cider Vinaigrette | 18

STRAWBERRY TENDERLOIN (GF) Seared Tenderloin, Mixed Greens, Sliced Strawberries, Goat Cheese, Toasted Pine Nuts, Poppy Seed Dressing | 20.5

SEARED TUNA (GF) Flash Seared Tuna, Tobasco Pecans, Applewood Bacon, Grilled Pineapple, Spinach, Balsamic Vinaigrette | 23.5

CRABMEAT & AVOCADO (GF) LA Jumbo Lump Crabmeat Stuffed Avocado, Mixed Greens, Red Onion and Tomato with Creamy Remoulade | 23,5

PROTEIN ADDITIONS Chicken (5) - Shrimp (6) - Black Bean Burger (6) - Steak (8) - Salmon (8)

SMALL HOUSE OR CAESAR | 5 DRESSINGS Ranch, Blue Cheese, Italian, Poppy Seed, Honey Mustard, Balsamic, Apple Cider Vinaigrette, Caesar, Thousand Island

ENTREES

SOUTHERN FRIED CHICKEN Member Favorite Two-piece Southern Fried Chicken | 16 Suggested Chef's pairing: Whitehaven Sauvignon Blanc

CHICKEN (GF) Two Chargrilled Chicken Breasts topped with House-Made Pepper Jelly Sauce | 28 Suggested Chef's pairing: Kendall-Jackson Chardonnay

SALMON Fresh Atlantic Salmon topped with a Crab-Infused Smoked Paprika Sauce (30 Suggested Chef's pairing: Santa Margherita Pinot Grigio

PORK OSSO BUCCO Pork Shank, Slow Simmered, Braised in Red Wine, with Vegetable Trinity and tomato Sauce served over Smoked Gouda Grits | 32 Suggested Chef's pairing: Elouan Pinot Noir

CRISPY DUCK (GF) Slow Roasted Duck, Pan-Crisped, topped with a Cognac Apricot Glaze | 32 Suggested Chef's pairing: La Crema Pinot Noir

TENDERLOIN (GF) Chargrilled 6oz Beef Tenderloin topped with Jumbo Lump Crab Meat, Foraged Wild Mushrooms, Fresh Bernaise | 38 Suggested Chef's pairing: Silver Palm Cabernet

> RIBEYE (GF) Chargrilled 1202 Ribeye cooked to perfection topped with Compound Butter or Asian Glaze | 44 Suggested Chef's pairing: Decoy Merlot

All Entrees Served with Choice of Two Sides

SIDES

Side House or Caesar Salad | 5 Stuffed Potato Cakes | 7 Creamed Spinach | 7 Roasted Baby Vegetables | 7 Truffled Brabant Potatoes | 7 Smoked Gouda Grits | 7 Grilled Asparagus | 7

CHEF EVIE'S HOUSMADE DESSERT

Chocolate Chai Coffee Cake | 8 Rum Cake | 8 Vanilla Cheesecake | 8 White Chocolate Bread Pudding | 8

> House Brewed Coffee Assorted Hot Teas



Applewood Smoked Bacon infused Deviled Eggs topped with Cracker Crusted Flash Fried Oysters with a Spicy Remoulade Cheers: Rosemary Simple Syrup, Champagne, and Vodka

SECOND COURSE

Rosemary Grilled Lollipop Lamb Chops with a Fuji Apple Mint Glaze Christmas Cosmo: White Cranberry Juice, Vodka, Triple Sec

THIRD COURSE Mini Ahi Tuna Stack with Diced Avocado, Black Sesame Seeds, Bulgogi Accent Rudolph's Red Nose: Spiced Cranberry, Tequila, Lime

FOURTH COURSE

Maple Glazed NY Strip with a Candy Pecan Crusted Sweet Potato Cake, House Made Bearnaise, and Caviar Classy Clause: White Negroni

FIFTH COURSE

Fresh Mixed Berry Christmas Tart Santa's Nightcap: Eggnog



Peter plays a critical role in ensuring financial goals are met in all club departments. This involves collaboration with boards and finance committees on budget planning, financial analysis (daily), and overseeing fiscal responsibility in such areas as operations, events, project management and maintenance. Peter closely collaborates with department heads to align financial strategies with overall club goals, monitors expenses, and identifies opportunities for cost efficiency. His role includes forecasting, risk management, and adapting financial plans to changing circumstances. Ultimately, Peter's financial expertise is instrumental in maintaining the club's financial health and sustainability. Peter has significantly improved the "bottom-line" of every club he has led.

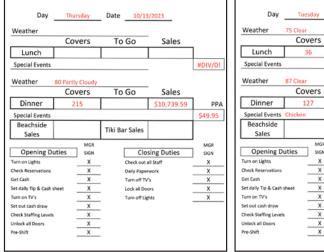
		Men	ber	Mer	nber	Banquet		City Fit		Beachside		т	iki	s	ра	Fitness/	Nursery	Tennis/Swimming		СНН		Total	
		Din	ing	B	ar																		
		2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud
1	Wed	1,672	3,007	560	1,055	12,303	5,960	7	35					4,144	4,468	758	1,002	2,736	1,339	2,695	2,094	24,876	18,960
2	Thu	4,462	5,000	10,932	7,011	4,022	5,960	48	35	•				2,882	4,468	862	1,002	3,105	1,339	3,561	2,094	29,875	26,909
3	Fri	2,289	3,007	976	1,055	1,827	5,960	17	35	•				3,611	4,468	889	1,002	2,512	1,339	4,051	2,094	16,171	18,960
4	Sat						5,960	12	35			-		2,906	4,468	14	1,002	1,803	1,339	3,266	2,094	8,000	14,898
5	Sun						5,960	16	35							66	1,002	308	1,339	338	2,094	728	10,430
6	Mon						5,960	42	35					4,035	4,468	504	1,002	1,719	1,339	511	2,094	6,811	14,898
7	Tue	2,515	3,007	1,020	1,055	3,795	5,960	21	35	· ·	· ·			3,884	4,468	869	1,002	2,272	1,339	2,227	2,094	16,602	18,960
	Wed	1,519	3,007	443	1,055	14,467	5,960	18	35					4,256	4,468	1,020	1,002	2,581	1,339	1,398	2,094	25,701	18,960
9	Thu	5,428	3,007	1,995	1,055	3,547	5,960	31	35					4,191	4,468	1,103	1,002	2,031	1,339	1,826	2,094	20,151	18,960
10	Fri	476	3,007	128	1,055	19,932	5,960	24	35	•		•		4,350	4,468	917	1,002	2,161	1,340	4,103	2,094	32,090	18,961
11	Sat				-	17,006	5,960	14	35	· ·		· ·		3,869	4,468	41	1,002	97	1,340	4,701	2,094	25,728	14,899
12	Sun			•			5,960	- 4	35	· ·		•		· ·			1,002	•	1,340	328	2,094	332	10,431
13	Mon			•			5,960	30	35	· ·		•		6,362	4,468	161	1,002	83	1,340	607	2,094	7,242	14,899
14	Tue	1,261	3,007	133	1,055	28,785	5,960	71	35	· ·	· ·	•		4,287	4,468	2,120	1,002	35	1,340	1,106	2,094	37,797	18,961
15	Wed	1,361	3,007	386	1,055	3,763	5,960	26	34	· ·	· ·	· ·		1,161	4,468	453	1,002	845	1,340	11,059	2,094	22,357	18,960
16	Thu	3,075	3,007	855	1,055	5,395	5,960	31	34	· ·	· ·	•		3,942	4,468	840	1,002	1,756	1,340	3,224	2,094	19,118	18,960
17	Fri	2,238	3,007	1,372	1,055	23,517	5,960	18		· ·	· ·	· ·		3,772	4,468	367	1,002	901	1,340	4,243	2,094	36,427	18,960
18	Sat			•		32,676	5,960	22		· ·	· ·	· ·	•	2,357	4,468	55	1,002	196	1,340	4,677	2,094	39,984	14,898
19	Sun			•			5,960	24	34	· ·	· ·	· ·	•		-	88	1,002	•	1,340	1,143	2,094	1,254	10,430
20	Mon			•			5,960	16	34	· ·	· ·	· ·		7,372	4,468	1,332	1,002	1,966	1,340	691	2,093	11,376	14,897
21	Tue	3,427	3,007	1,369	1,055	259	5,960	40	34	· ·	· ·	· ·		4,679	4,468	1,328	1,002	1,851	1,340	570	2,093	13,523	18,959
22	Wed	1,204	3,007	95	1,055	359	5,960	4	34	· ·	· ·	· ·		3,191	4,468	1,115	1,002	856	1,340	2,020	2,093	8,843	18,959
23	Thu	15,831	3,008	1,235	1,055					· ·	· ·	· ·			-				-	2,664	2,093	19,730	6,156
	Fri			•			5,960	17	34	· ·	· ·	· ·		3,616	4,165	692	1,002		1,340	3,454	2,093	7,779	14,894
25	Sat						5,960	20	34	· ·	· ·	· ·		3,288	4,468		1,002	290	1,340	2,494	2,093	6,092	14,897
26	Sun			•			5,960	4		· ·	· ·	· ·		•	-	70	1,003		1,340	316	2,093	390	10,430
27	Mon		3.007			-	5,960	8 29		· ·	· ·	· ·		6,406	4,468	781	1,003	2,268	1,340	316	2,093	9,778	14,898
28	Tue	2,814		1,620	1,055	494	5,960		34	· ·	· ·	· ·	•	4,576	4,468	1,534	1,003	1,619	1,340	1,112	2,093	13,797	18,960
	Wed	2,445	3,007	1,113	1,055	8,231	5,960	14	34	· ·	· ·	· ·	•	4,243	4,468	573	1,003	1,854	1,340	1,233	2,093	19,705	18,960
30	Thu	3,173	3,007	699	1,055	4,566	5,962	30	34	· ·	· ·	· ·	· ·	4,420	4,468	4,826	1,003	47	1,340	1,522	2,093	19,282	18,962
——————————————————————————————————————	-										<u> </u>								<u> </u>				· ·
MTD Total		\$ 55,189	\$ 53,113	\$ 24,930	\$ 23,891	\$ 184.943	\$ 172,842	\$ 655	\$ 1.000	5 -	5 -	5.	5 -	\$ 105,101	\$ 111.697	\$ 23,377	\$ 29,063	\$ 35,890	\$ 38,851	\$ 71.453	\$ 62,899	\$ 501.537	
MTD Variance			\$ 2,076		\$ 1,039		\$ 12,101		\$ (345)		5 -		5 -		\$ (6,596)		\$ (5,686)		\$ (2,961)		\$ 8,614		\$ 8,271
Monthly Total		\$ 55,189	\$ 53,113	\$ 24,930	\$ 23,491	\$ 184,943	\$ 172,842	\$ 655	\$ 1,000	5.	5 .	5-	5 -	\$ 105,101	\$ 111,697	\$ 23,377		\$ 35,890	\$ 38,851	\$ 71,453	\$ 62,899	\$ 501,537	5 493,266
Budget		\$ 53,113		\$ 23,891		\$ 172,842		\$ 1,000		5 -		5 -		\$ 111,697		\$ 29,063		\$ 38,851		\$ 62,809		\$ 493,266	
										-													

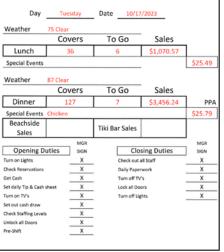
November 2023	Tennis/S	wimming	8	ра	Health	Club	Nur	iery	Bar a	nd Grill	Ban	quets	Kit	chen	CH Co	ncierge	CH Hous	ekeeping	Maint	/Hskp	Te	al
	2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud	2023Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud	2023 Act	2023 Bud
1	223	193	232	266	627	506	136	176	990	600	879	800	210	140	217	183	129	201	518	412	4,161	3,477
2	261	193	166	266	689	506	206	176	1,237	1,000	878	900	145	140	143	183	153	201	483	412	4,362	3,977
3	216	194	107	266	526	506	155	176	951	1,000	359	1,200	151	140	75	183	297	201	509	412	3,347	4,278
4	127	194	106	266	267	506	82	176				1,300		140	134	183	240	201	228	412	1,183	3,378
5	59	194			228	506		176				100			126	183	274	201	115	412	803	1,772
6	259	194	257	266	573	506	220	176		-	143	300			143	183	218	201	266	412	2,079	2,238
7	258	194	251	266	628	506	127	176	1,032	900	886	800	199		147	183	115	201	519	412	4,163	3,778
8	221	194	237	266	544	506	113	176	869	600	1,244	800	205	140	231	183	178	201	553	412	4,394	3,478
9	252	194	257	267	666	506	192	176	1,150	600	420	900	205	140	123	183	173	201	488	412	3,927	3,579
10	186	194	196	267	527	506	69	176	685	1,000	1,564	1,200	233	140	147	183	232	201	534	412	4,374	4,279
11	50	194	222	267	333	506	48	176		-	1,247	1,300	169	140	168	183	189	201	171	412	2,595	3,379
12		194			202	506	-	176				100			145	183	386	201	88	412	821	1,772
13	200	194	234	267	505	506	202	176	•	-		300	65		217	183	289	201	258	412	1,969	2,239
14	171	194	244	267	522	506	284	176	786	900	2,315	800	220		219	183	185	201	481	412	5,428	3,779
15	201	194	236	267	518	506	144	176	751	600	464	800	243	140	145	183	179	201	584	412	3,465	3,479
16	222	194	222	267	546	507	232	176	707	600	708	900	222		120	183	78	202	450	412	3,507	3,581
17	228	194	120	267	463	507	122	176	788	1,000	1,269	1,200	245		147	183	298	202	379	412	4,058	4,281
18	105	194	105	267	222	507	96	177		-	1,190	1,300	212	140	148	184	171	202	141	412	2,390	3,383
19		194			203	507	- 248	177			- 347	100	· ·	· ·	192	184	367	202	- 283	412	763	1,776
20	221	194	246	267	529	507				-		300			87	184	149	202		412	2,110	2,243
21	259	194	242	267	562	507	209	177	832	900	502	800	150		195	184	188	202	549	412	3,688	3,783
22	159	194	155	267	247	507	105	177	313	600	678 1.923	800	78 202	140	119	184	228	202	396	412	2,477	3,483
23	- 178	194	- 122	267	- 468	507	- 98	177		1,000		900		140	75	184	82	202	292	412	2,829	3,583 4,283
29	62		219	267	234	507	54	177	· ·			1,200	· ·	140	75	181	127	202	135	412	973	1,283
25	- 62	194			231	507		177				1,300	•		73	181	414	202		412	699	1,776
20	- 256	194	240	- 267	576	507	- 148	177			- 180	269		:	125	184	160	202	- 396	412	2.081	2,212
20	257	194	228	267	688	507	274	177	1,244	900	377	800	274		123	184	160	202	513	413	4,139	3,785
29	4,51	194	240	267	000	507	4/1	177	1,411	600	311	800	4/1	141	144	184	102	202	515	413	4,135	3,485
30		194		267		507		177		631		900		141		184		202		413		3,616
						507										101				115		5,010
														1								
MTD Total	\$ 4.631	\$ 5,430	\$ 1,611	\$ 6,401	\$ 12,299	\$ 14,181	\$ 3,561	\$ 1,939	\$ 12,729	\$ 12,800	\$ 17.573	\$ 21,569	\$ 3,430	\$ 2,801	\$ 4.011	\$ 5,135	\$ 5,857	\$ 5,641	\$ 9,484	\$ 11,537	78,219	\$ 90,434
MTD Variance	. ,,	\$ (799)	,	\$ (1,757)		\$ (1,882)	- 5,000	\$ (1.378)		\$ (71)		\$ (3,996)		\$ 629		\$ (1,124)	. ,,	\$ 216	. ,,	\$ (2,053)		\$ (12,215)
Monthly Total	\$ 4,631	\$ 5,818	\$ 4,644	\$ 6.935	\$ 12,299	\$ 15,195	\$ 3,561		\$ 12,729		\$ 17,573	\$ 23,269	\$ 3.430		\$ 4,011	\$ 5,503	\$ 5,857	\$ 6,045	\$ 9,484		\$ 78,219	\$ 97,535
Budget	\$ 5,818	2 3,010	\$ 6,935	- 4,000	\$ 15,195	7,177	\$ 5,293	2 3,499	\$ 14,031		\$ 23,269	2 201800	\$ 3.083	2 5,005	\$ 5,503		\$ 6,045		\$ 12,363		\$ 97,535	
			- 0,555		2 13,133		- 3,233						- 3,003		- 3,343		- 1,015		- 11,000			

						Monthly	ub Grill and Ba Covers and Sal November 2023						
Date	Lunch Covers	# Orders To Go	Lunch Sales	Lunch PPA	Dinner Covers	#Orders To Go	Dinner Sales	Dinner PPA	Total Covers	Total To Go	Total Sales	Daily PPA	Special / Theme
ues				#DIV/01				#DIV/01	0	0	\$0.00	#DIV/01	Fried Chicken Night
ed Nov 1	28	7	\$893.86	\$25.54	33	2	\$1,338.60	\$38.25	61	9	\$2,232.46	\$31.89	
hurs Nov 2				#DIV/01	190		\$9,344.20	\$49.18	190	0	\$9,344.20	\$49.18	Rhythms
ri Nov 3	31	7	\$798.36	\$21.01	52	1	\$2,432.88	\$45.90	83	8	\$3,231.24	\$35.51	Fab Friday
Weekly Total	59	14	\$1,692.22	\$23.18	275	3	\$13,115.68	\$47.18	334	17	\$14,807.90	\$42.19	
ies Nov 7	30	2	\$987.64	\$30.86	76	11	\$2,546.45	\$29.27	106	13	\$3,534.09	\$29.70	Fried Chicken Night
ed Nov 8	30	5	\$824.00	\$23.54	24		\$1,195.86	\$49.83	54	5	\$2,019.86	\$34.23	
urs Nov 9	28	4	\$832.00	\$26.00	150	6	\$6,590.03	\$42.24	178	10	\$7,422.03	\$39.48	
i Nov 10	18	5	\$483.10	\$21.00				#DIV/01	18	5	\$483.10	\$21.00	Closed for Dinner(Banquet Event)
Weekly Total	106	16	\$3,126.74	\$25.63	250	17	\$10,332.34	\$38.70	356	33	\$13,459.08	\$34.60	
Jes Nov 14	40	8	\$833.91	\$17.37	0	10	\$450.61	\$45.06	40	18	\$1,284.52	\$22.15	Restaurant to-go only(Civic Cup)
ed Nov 15	21	2	\$468.50	\$20.37	50	2	\$1,278.77	\$24.59	71	4	\$1,284.52	\$23.30	Restaurant to go oniy(civic cup)
urs Nov 16	38	6	\$1,032.16	\$23.46	51	3	\$2,897.62	\$53.66	89	9	\$3,929.78	\$40.10	
i Nov 17	30	5	\$805.14	\$21.76	75	2	\$2,897.02	\$36.42	107	7	\$3,609.70	\$31.66	Fab Friday
Weekly Total	131	21	\$3,139.71	\$20.66	176	7	\$7,431.56	\$40.61	307	28	\$10,571.27	\$31.56	
			,,,	7-11-1		-	<i></i>				<i>y=1,= = = = = = = = = = = = = = = = = = =</i>	122.22	
ues Nov 21	38	8	\$1,100.11	\$23.92	121	13	\$3,696.17	\$27.58	159	21	\$4,796.28	\$26.65	Fried Chicken Night
ved Nov 22	43	1	\$1,298.68	\$29.52				#DIV/0!	43	1	\$1,298.68	\$29.52	Closed for Dinner
hurs Nov 23	330		\$14,471.70	\$43.85				#DIV/01	330	0	\$14,471.70	\$43.85	THANKSGIVING BRUNCH
ri Nov 24				#DIV/01				#DIV/01	0	0	\$0.00	#DIV/01	Closed
Weekly Total	411	9	\$16,870.49	\$40.17	121	13	\$3,696.17	\$27.58	532	22	\$20,566.66	\$37.12	
				412.04			40.044.04	41.1.45			44.444	494.44	Refer d alter de la des
Jes Nov 28	24	7	\$688.64	\$22.21	100	10	\$3,744.95	\$34.05	124	17	\$4,433.59	\$31.44	Fried Chicken Night
/ed Nov 29	35	5	\$935.11	\$23.38	70	1	\$2,622.82	\$36.94	105	6	\$3,557.93	\$32.05	
hurs Nov 30 ri	45	0	\$1,861.00	\$41.36 #DIV/01	33	0	\$1,821.88	\$55.21 #DIV/01	78	0	\$3,682.88 \$0.00	\$47.22 #DIV/01	Fab Friday
Weekly Total	104	12	\$3,484.75	\$30.04	203	11	\$8,189.65	\$38.27	307	23	\$11,674.40	\$35.38	rabinday
lonth Total	811	72	\$28,313.91	\$32.07	1025	51	\$42,765.40	\$39.74	1836	123	\$71,079.31	\$36.28	17 Days
	Total Covers Lunch		883		Total Covers Dinner		1076		Total Daily Covers				
	Те	otal Avg Lunch Covers	52		Total Avg (inner Covers	63		Total Avg D	aily Covers	115		
022	696	67	\$25,351.68	\$33.23	1167	74	\$46,587.75	\$37.54	1863	141	\$71,939.43	\$28.37	15.5 Days
Total Covers Lunch		763		Total Covers Dinner		1241		Total Daily Covers					
	Total Avg Lunch Covers 49		49		Total Avg Dinner Covers		80		Total Avg Daily Covers		129		

	N					
Member Number	Member Name	MAY 2023 Join Date Member Type		Rejoin?	٦	
0112604	Stuart Smith	22-May-23	RR1	RES	INDIV	
0114010	Elizabeth K Lejeune	30-May-23	CP2	CORP	COUPLE	
0114275	Alexandra M Pennachio	24-May-23	YPM2	YPM	COUPLE	
0114634	Teddy J Eastin	3-May-23	CP2	CORP	COUPLE	
0114643	Sophie Hebert	2-May-23	CRS			
)114645	Deborah R Young	2-May-23	CP1	CORP	INDIV	
0114646	Chad E Dartez	2-May-23	CP1	CORP	INDIV	
0114648	Nina Baumer	3-May-23	NR1	NON	INDIV	
0114649	Trevor M Credeur	3-May-23	CP1	CORP	INDIV	
)114652	Manard Lagasse	5-May-23	RR3	RES	FAMILY	
)114653	Connie M Kile	9-May-23	NR1	NON	COUPLE	
)114654	Zach Digiovanni	9-May-23	NR1	NON	INDIV	
)114655	Valerie R Baiunco	9 - May-23	YPM1	YPM	INDIV	
)114657	Mary Beth Kasischke	10-May-23	NR3	NON	FAMILY	
)114662	Lauren M Guilliot	12-May-23	YPM1	YPM	INDIV	
114665	Craig J Meaux	15-May-23	RR2	RES	COUPLE	
114668	Dacoda Bartels	16-May-23	NR2	NON	COUPLE	
114669	Megan Leonards	16-May-23	RR3	RES	FAMILY	
114670	Madison Yarborough	17-May-23	CP2	CORP	COUPLE	
114671	Eric B King	17-May-23	SOCIAL	URBAN	FAMILY	
114672	Natalie Dworaczyk	18-May-23	NR3	NON	FAMILY	
114673	Allison A Bergeron	18-May-23	CP3	CORP	FAMILY	
114674	Connor Ackerman	18-May-23	YPM2	YPM	COUPLE	
114678	Anne M Craven	19-May-23	CP1	CORP	INDIV	
114679	Tony Gordon	19-May-23	CP1	CORP	INDIV	
114681	Camille Z Brown	19-May-23	YPM1	YPM	INDIV	
114683	Byron B Holmes	22-May-23	SOCIAL	URBAN	FAMILY	
114685	Gabel Camardelle	23-May-23	SOCIAL	URBAN	FAMILY	
114688	Claire E Crutti	23-May-23	BRIDE			
114689	Katie E Forestier	23-May-23	YPM1	YPM	INDIV	
114690	Stacey C Bergeron	24-May-23	CP2	CORP	COUPLE	
114691	Lauren B Michel	24-May-23	NR1	NON	INDIV	
114696	Emily Prochaska	24-May-23	CP3	CORP	FAMILY	
114698	Benjamin J Baronne	25-May-23	CP2	CORP	COUPLE	
114701	Hannah Hodgins	25-May-23	NR2	NON	COUPLE	
114702	Joshua R Miller	26-May-23	CP2	CORP	COUPLE	
114705	Kim M Landry	30-May-23	CP1	CORP	INDIV	
114706	Jodi Galasso	30-May-23	CP3	CORP	FAMILY	
114707	Grant M Forestier	30-May-23	YPM1	YPM	INDIV	
114708	Johnny Vasquez	30-May-23	CP3	CORP	FAMILY	

						Pri	ce Chang
Appetizers	Cost	Current Price	COS %	Projected Price	@ 48%	FIL	ce chang
Thai Chili Shrimp	6.39	15	43%	\$	13.31	\$	(1.69)
Southwest Eggrolls	6.49	15	43%	\$	13.52	\$	(1.48)
Catfish Fries	7.42	15	49%	\$	15.46	\$	0.46
Crab Cakes	11.35	18	63%	\$	23.65	\$	5.65
Lobster Quesadilla	12.7	18	71%	\$	26.46	\$	8.46
Greens	Cost	Current Price	COS %	Projected Price	@ 48%		
River Ranch Wedge	5.91	10	59%	\$	12.31	\$	2.31
Caesar Salad	5.59	10	56%	\$	11.65	\$	1.65
Cobb Salad	8.27	15	55%	\$	17.23	\$	2.23
Orchard Salad	8.78	16	55%	\$	18.29	\$	2.29
Strawberry Tenderloin	9.99	18	56%	\$	20.81	\$	2.81
Crabmeat & Avocado	11.5	21	55%	\$	23.96	\$	2.96
Shareables & Small Plates	Cost	Current Price	COS %	Projected Price (@ 48%		
Duck Fat Brussels	6.1	10	61%	\$	12.71	\$	2.71
Crispy Enfuego Chicken	5.58	12	47%	\$	11.63	\$	(0.38)
Vegan White Bean Dip	4.89	12	41%	\$	10.19	\$	(1.81)
Sticky Chicken Wings	7.25	14	52%	\$	15.10	\$	1.10
Korean Beef Skewers	9.21	16	58%	\$	19.19	\$	3.19
Hand Helds	Cost	Current Price	COS %	Projected Price (<u>a</u> 48%		
River Ranch Burger	8.19	14	59%	\$	17.06	\$	3.06
Classic Club Sandwich	8.45	14	60%	\$	17.60	\$	3.60
Shrimp Po-boy	8.2	14	59%	\$	17.08	\$	3.08
Shrimp Tacos	8.16	14	58%	\$	17.00	\$	3.00
Alabama Slammer	8.62	15	57%	\$	17.96	\$	2.96
Steak Fajita Wrap	8.48	16	53%	\$	17.67	\$	1.67
Entrees	Cost	Current Price	COS %	Projected Price	ē 48%		
Southern Fried Chicken	7.18	15	48%	\$	14.96	Ś	(0.04)







For private club members to remain engaged and find continued value in their membership they must be aware of all that their club has to offer. A vibrant and active private club must have activities and programs that are reflective of the desires of the membership. Effectively communicating club programming to the membership is necessary to promote member engagement. Peter continues to be a leader in the industry by implementing cutting edge methods in conjunction with effective traditional approaches to communication.

Communication Plan:

- Educate the team! The staff's knowledge of the member events calendar is crucial. The most effective way of communicating with members is by "talking to them" in person. Peter leads by example by consistently speaking to the membership and "inviting" them to upcoming events. In turn, his entire staff is trained to do the same. When the entire staff, enthusiastically, invites members to upcoming events - participation soars.
- 2. "This Week at Your Club" email notifications.
- 3. Quarterly electronic club newsletters.
- 4. Weekly (or as needed) text messages informing members of important upcoming club dates.
- 5. Interactive club APP.
- 6. Interactive member website.
- 7. Town Hall meetings.
- 8. Monthly "Breakfast with the GM" and "PM with the GM" informational social gatherings.

AR

Members were transported to the Caribbean on Thursday, July 6th during City Club's Rum Pairing event. This exclusive member event treated members and their guests to 5 delicious tropical-inspired cuisine paired with rum summer cocktails.

The menu consisted of:

- Caribbean Deep Fried Chicken Jibarito Sandwich
- Ahi Tuna Pork Bowls with Grilled Pineapple, Avocado Coconut Rice, Pickled Red Onion
- Burnt Brisket Ends Bao Buns, Shirachi Slaw, Pickles
- Jamaican Jerk Red Snapper topped with Red Chili Prawns
- Caribbean Spiced Rum Cake

If you have yet to experience one of City Club's platinum-level events, it is now the time to do so! We have a full calendar of offerings for you to enjoy. Events have been sell-outs so make your reservations soon to secure your spot. We have provided links below to remaining summer events. I look forward to seeing you and treating you to the platinum service that you deserve at your club! To all City Club Front Desk Service Team Members:

As a team, we are all delivering "cutting edge" Celebrity Service to our members and their guests. This unique brand of service is the most important competitive edge we have over our competitors. Your role here at the club is at the "tip of the sword" when it comes to our member's experience. You and your co-workers interact with our members more often and more critically than anyone else at the club. For this, I thank you, and invite you to our first "Tip of the Sword" meeting on Tuesday, October 4th at 10AM. We will meet in the Evangeline Room and will have a continental breakfast available for you.

At this first meeting, we will discuss the importance of what you do, as well as find out what we can do together to improve your work experience and our service delivery!

Please do everything possible to attend this very important one-hour meeting that will mean so much to your and the club's success!

Most Sincerely,

Peter Cizdziel Your GM

FROM THE DESK OF THE GENERAL MANAGER

We cordially invite you to join us for an authentic Oktoberfest celebration at the club on Wednesday, October 4th! Dust off your lederhosen and dirndls and prepare for an evening of traditional Oktoberfest fun.

Das Ist Lustig, one of the country's most popular Bier Garten variety bands, will be playing all your favorite schnitzelbank tunes from 6-9pm on the Grill & Bar patio. Dance the polka, chicken dance or just clap along - their high-energy blend of accordion and drums will surely get you in the festive spirit. Of course, no Oktoberfest is complete without plenty of bier! Our bartenders will have taps flowing with German brews and lagers. Drink specials will be offered throughout the evening.

From 5:30-9:00 pm, feast on our authentic German buffet. Indulge in sauerbraten, spaetzle, and bratwurst. End your meal with an assortment of desserts.

Tracht or dirndls are encouraged but not required. We hope to see you for a night of prost, essen and celebrating Deutschland's favorite holiday!

Prost! 🗭

Peter Cizdziel Your GM



From the Desk

of the General Manager

Dear City Club at River Ranch Members and Staff:

As we gather to celebrate Thanksgiving, I am filled with gratitude for each of you. Your dedication and warmth make City Club a place of community and joy. Wishing all of you a wonderful Thanksgiving filled with moments of laughter, delicious food, and cherished memories.

With heartfelt thanks,

Peter Cizdziel Your GM

COMMUNICATIONS



12.14 | MAKING SPIRITS BRIGHT

'Tis the season to be jolly at City Club's Christmas cocktail tasting - "Making Spirits Bright"! ★

On December 14th, join us in the Grill & Bar for a one-of-a-kind holiday experience. Our members and their guests will be treated to holiday-inspired cocktails paired with a delectable 5-course culinary tasting.

It's not just about the spirits, it's about the spirit. So, come dressed in your funnest, most festive attire! The cost is \$85++ per person with a 48-hour cancellation policy in effect.

Please call us at 337-216-6507 to make your reservations. This event is open to members and their guests aged 21 and over. Get ready to shake up your holiday season - City Club style. Here's to warm hearts, blended

spirits, and bright smiles! 🛦 🍸 🎉



FABULOUS FRIDAYS

NO PRIME RIB NIGHT ON FRIDAY, NOVEMBER 24th

Enjoy live music (6:30 - 9:30 PM) on the patio along with the a la carte menu and drink specials all night!

Please check Facebook for up-to-date musician announcements.



11.30 | HOLIDAY EXTRAVAGANZA

Take advantage of incredible discounts throughout the club areas, including the fitness center, tennis pro shop, grill and bar, and Riverspa. With exclusive deals on a wide range of products, you're sure to find something special for yourself or your loved ones.



THANKSGIVING HOLIDAY HOURS OF OPERATION

Wednesday, November 22nd

- Fitness Center: 7 am 2 pm
- Group X: 7:30-11:30 am
- Tennis: 8 am Noon
- Spa: 9 am 2 pm
- Grill & Bar: 11 am 2 pm

All Club areas are closed for Thanksgiving Day, with the exception of our reservation only Brunch.



12.03 | COUPLES TENNIS MIXER

Calling all tennis-loving duos!

Don't miss out on our exciting Couples Tennis Mixer happening on Sunday, December 3rd from 4-6 pm at the City Club at River Ranch Tennis Courts! Join us for an exhilarating round-robin style match, where you'll challenge other pairs with your partner in tow.

Whether you're novices or advanced, we invite all skill levels to participate in this lively event . Thirst-quenching refreshments will be served, including wine, beer, and Powerade to keep the

fun going 📱 🕨 .

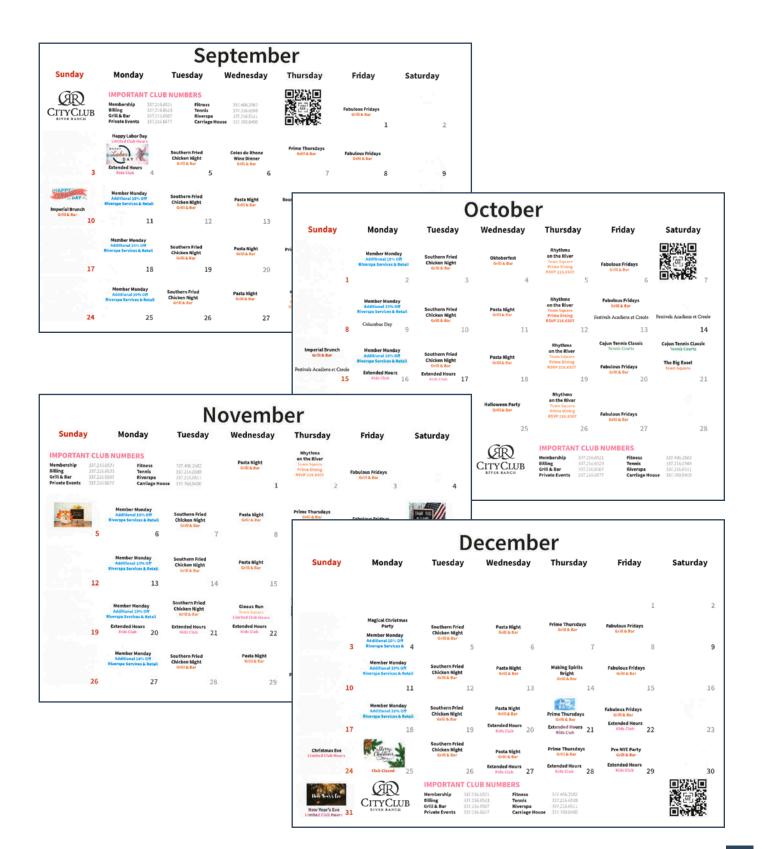
Entry fee is only \$30 per member or \$45 per guest. (City Club members have priority). The deadline is Friday, December 1st, and with a limit of 22 teams, spots will fill fast!

11.30 | CHRISTMAS TEA

Add a splash of holiday cheer to your calendar!

City Club at River Ranch is hosting a delightful Christmas Tea in the cozy ambiance of our Evangeline Room, on Thursday, November 30th from 2-4 pm. ●

COMMUNICATIONS

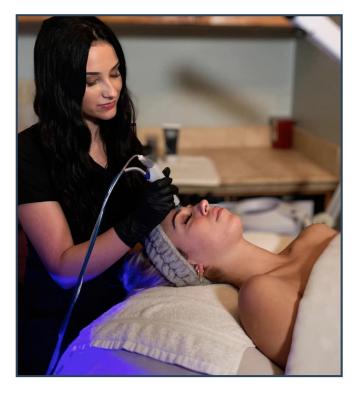


Peter's professional hospitality experience extends to managing the day-to-day operations of the "Riverspa" day spa and the Carriage House Hotel. These two incredible amenities to the City Club at River Ranch afford the membership an array of incredible spa services in addition to memorable overnight experiences at the Carriage House Hotel.

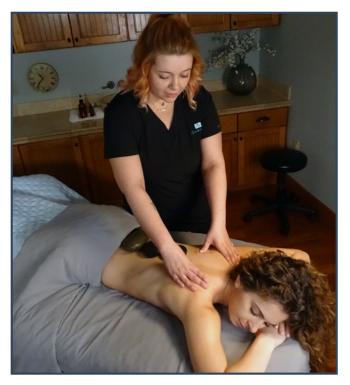
The Riverspa is a member favorite that always affords an "escape" from the day-to-day grind members experience. Peter's direction, guidance and supervision assures the spa continues to grow in popularity. Peter oversees the spa staff of 26 which includes the director, aestheticians, nail techs, masseuses, and member services staff. Under Peter's direction the Riverspa has increased its annual revenue 70% from \$770,000 to \$1.3M in four (4) years. This has been accomplished by assuring the spa offers a serene atmosphere, skilled therapists, diverse treatment options, and personalized experiences tailored to members' needs. The spa staff always focus the member's experience on relaxation, rejuvenation, and wellness, ensuring high-quality services and attention to detail.

The Carriage House Hotel has quickly become a favorite of the members of the City Club at River Ranch since Peter became the GM/COO of the club in 2019. The membership has been "reintroduced" to the best overnight unique experience the region. Peter and the staff assure the members and their guests, enjoy an intimate stay with stylish accommodation with a distinct character that sets it apart from all the chain hotels. Personalized "Celebrity Service", attention to design, and a genuine connection with the club and local community contribute to the Carriage House Hotel experience. Peter assures the hotel accommodations strike a comfortable balance between luxury and authenticity which enhances the overall appeal. The Carriage House Hotel, under Peter's direction, is currently undergoing a full renovation projected to be completed in 2024. Once competed the Carriage House Hotel experience will be once again further elevated providing the membership a boutique hotel "experience" not offered anywhere in the region.

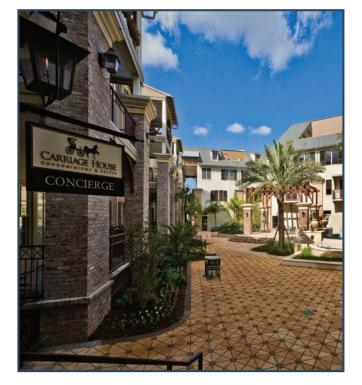


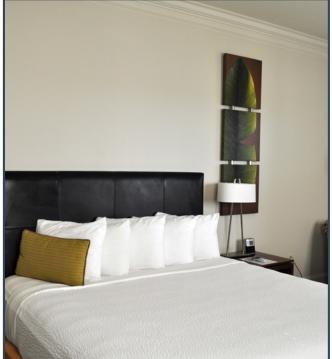


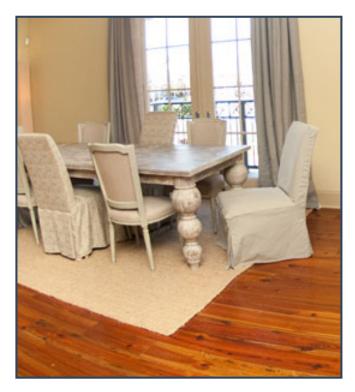


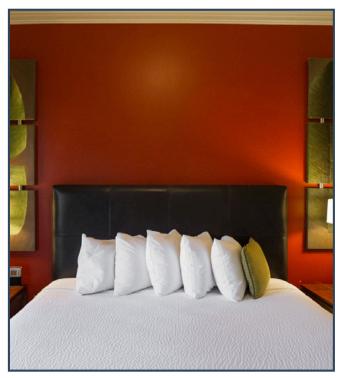












Enhancements MAKEUP APP & CONSULT 60 min \$90

COLOR MATCH / CONSULT 30 min \$40 30 minutes with a make-up artis: to sample and customize our luxury makeup products.

BROW LAMINATION & TINT 60 min \$80 This microblading alternative fills in brow gaps & gives the fillusion of fuller, more youthful brows in a noninvasive way.

LASH LIFT & TINT 60 min\$80 A great alternative to eyelash extensions. Natural lashes are curled and tinted, appearing darker and fuller. Results last from 6-8 weeks. Lift Only -45 minutes, \$65

Body Treatments HYDRATING RITUAL 60 min \$100 Deconfying and invigenting benefit of a full body dry brunk estibliation. Once the sits is cleaned and and refreshed, hydrating oil is applied with a full body massage.

Before approved out a full foody manage. DETOX WRAP Removes toxins, draws out impurities, and replaces minerals. This treatment provides an occean full of a thread firming and intendation. A great kickness to healthly living regime.

HYDRATING WRAP 90 min \$13 Drench your body in much-needed hydration. This wrap uses hydrating creams, which are left to sink into the skin leaving skin perfectly restored and hydrated.

Packages & Parties COUPLES RETREAT 60 min Couples massage, 60 min customized facials, and

60 min Coup spa pedicures DAY AT THE RIVER 90 minute customized massage, 60 minute cu facial, express manicure, and spa pedicure

LADY'S DAY OUT \$240 60 min customized massage, 60 min customized facial, express manicure, express podicure & champagne (ages 21-)

THE SOUTHERN GENTLEMAN \$185 60 minute CBD massage, Zone treatment 30 minute facial, express pedicure and beer/bourbon (ages 21+)

Policies

RESERVATIONS We encourage you to schedule your appointments 7 days in advance. Sume day appointments and walk-ins are welcome! Credit card holds are required.

ARRIVAL & CHECK-IN Please arrive 15-30 minutes before your appointment to utilize our amenities and complete any required your appoin paperwork

CANCELLATION POLICY We reserve the right to charge half of the value of any missed appointments or cancellations half of the value of any mi without 24-hour notice.

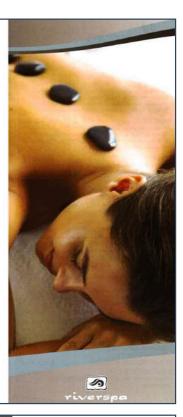
RETURN POLICY All sales are final on opened products. A full refund will be give 15 days with receipt.



werspa 610 SILVERSTONE RD LAFAYETTE, LA 70508 337-216-6511

HOURS Monday-Thursday: 9 am - 8 pm Friday & Saturday: 9 am - 5 pm LIC# E2583

GIFT CARDS AVAILABLE ONLINE RiverspaRiverRanch.com



Massages CUSTOMIZED 30 min 560 / 60 min 590 / 90 min 5125 COUPLES 60 min 5180 / 90 min 5130 HOT STONE 90 min \$130

CBD 60 min \$90 | 90 min \$130 This massage is tailored to fit your individual needs and focuses on reducing inflammation in your body and relieves muscular pain and tension by incorporating the amazing benefits of CBD natural ingredients and essential oils.

HIGH TECH 60 min \$90 This area massage focuses on a variety of techniques to release tension in the neck, shoulder, back, hips, and forearms, leaving you ready to create the next generation of communication. 60 min \$90 HIGH TECH

EXPECTANT MOTHER 60 min \$95 Intended for pregnancy in the second and third trimester. INTENSE HYDRATING 60 min \$100/90 min \$135 A luxarious denching of Moroscan Intense Hydrating lotion is used to quench even the driest skin.

AROMA STEAM 75 min \$100 Begin with steam shower which will stimulate your senses using essential oils followed by a customized massage.

NEUROMUSCULAR MASSAGE 60 min \$95 Isolates specific muscle groups and Utilizes trigger point

technic techniques. STRESS RELIEVING TREATMENT 30 min, \$60 Soothing neck and scalp massage for a quick fix. SOOTHE MY SOLES Exfoliation treatment of the feet and foot reflexology. SINUS RELIEF MASSAGE ADD ON \$15



DERMALOGICA FACIAL 60 min \$90 / 90 min \$130 Several Biolishing Reduces appearance of dark spots and aging. Acne Clearing: For oily, acne prone, and inflamed skin. Calm Skin: Reduces inflammation and redness. Age Smart: Boots collagen & moisture to correct

ppearance of aging. PURIFYING BACK FACIAL 45 min \$100

ZONE TREATMENT 30 min \$55 Targets specific areas with highly active ingredients. No Targets specific as extractions.

AQUAFACIAL Signature Cleanses, extracts, and hydrates using serums fills with antioxidants, peptides, and hydrates using serums fills with antioxidants, peptides, and hydrates using Signature while addressing specific skin concerns with boosters. S175 Platinum: Deeply cleanses and extracts while addressing specific concerns with a specialty booster. Includes Lymphat Drainage and LED light benepy. S 300 Lip Perk OR Fye Perk Add-One 15 minutes S50 or S80 both

REZENERATE FACIAL Addresses fine lines and wrinkles, blemishes, delivers nutrients effectively and efficiently.

Advanced Skincare

Hereine effectively and efficiently.

DERMAPLANING FRACIAL

Physical exfoliation using a sterile surgical blade to gently
exfoliate skin and peach fuzz.

DIAMONE State of the statements, which rely
on chemical exfoliation to treat skin at aurface level,
Diamoneficions'' paternid receved diamond in pip and
delikers a new level resurfacing treatment that deeply cleans
and rejevennes the skin. You love your instantity devy,
beginer skin, mice with nourithing skinakedica' froinflution berguns.

WNAMIC DUO DIAMOND GLOW \$200 Best of both worlds. DiamondGlow treatment using both TNS & HA5 secture. Great for all skin sypes, particularly great for dehydrated skin, fine lines, coarse wrinkles, and sagging skin.

SKIN MEDICA VITALIZE PEEL \$150 Chemical peel for moderate skin imperfections. Holps provide vibrant, radiant looking skin vihi minimal downtime. Appropriate for mild skin imperfections.

SKIN MEDICA REJUVENIZE PELL \$200 Smooth the appearance of fine lines and wrinkles. See noticeable improvement after just one peel and compelling results after three to six peels. Appropriate for moderate to severe skin imperfections.

FACIAL LIGHT THERAPY FACIAL ADD-ON \$50 Treats various skin conditions and concerns, such as acne, fine lines/wrinkles, psoriasis, rosacea, sun damage, and eczerna.

MICROCHANNELING 60 min \$200 Non-invasive procedure designed to stimulate your body's natural ability to generate collegen, elssin, and other building blocks of healthy skin. A series will help improve your skin's immesse and elasticity, as well as and in the impirishing of East

Nail	Se	rvices		
EXPRESS M A quick refre		E ind tired hands.		\$30
WELLNESS Relaxing trea moisturizer.		RE exfoliation, mass	nge, &	\$55
SHELLAC M A much long		E olish, resistant to	chipping	\$45
SHELLAC S	OAK REM	OVAL		\$10
EXPRESS PI A quick refre		and tired feet.		\$40
SPA PEDICU Relaxing soal		, masque, massa	ge, & moisti	\$60 arizer.
SIGNATURI Replenishes massage and	skin's molstu	re & incorporate	s a hot støne	\$65
SHELLAC P		lish, resistant to	chipping	\$60
POLISH CH.	ANGE	\$20 F	lands/\$20	Feel
PARAFFIN 7	REATME	INT		\$15
HAND RX (a	(dd-on)			\$20
CHILD'S MA	NICURE			\$20
-		_		
Mas	, Se	rvices		
Brow	\$20	Lip	S12	
Nose	\$15	Ear	\$15	
Chin	\$15	Lip & Brow	\$30	
Full Face	\$55			

Under Arm \$18 \$18 \$50 \$70 \$65 \$50 \$100 Chest Back French Bikini Lower Leg Tummy Trail \$25 Bikini \$45 Brazilian \$85 Upper Leg \$50 Full Leg Lash Tint \$30 Brow Tin:

AWARDS





